

gesh Digital and Data Strategy 2026-2030

Enabling safe, connected and data-driven care across the gesh group

Our Vision and Mission

Vision

A digitally connected, data-driven organisation with an accessible digital front door, making care simpler for patients and empowering staff.



Mission

We will deliver a connected, data-driven organisation where technology supports every aspect of care.



Six Strategic Priorities

1 Safe and Secure Digital Foundations



- Reliable network - a single modern network across sites
- Data centre modernisation
- Governance and control - a dedicated cyber security team

2 A Data-Driven Organisation



- Unified data platform
- One team, one set of standards
- Trusted, timely insight

3 AI and Automation to Improve Productivity



- Ambient AI for documentation
- AI-enabled appointment management
- Centre of Excellence for AI

4 Optimised and Integrated Digital Systems



- Reducing applications - unified, connected systems
- Standardising workflows
- EPR optimisation

5 A Connected and Collaborative Organisation



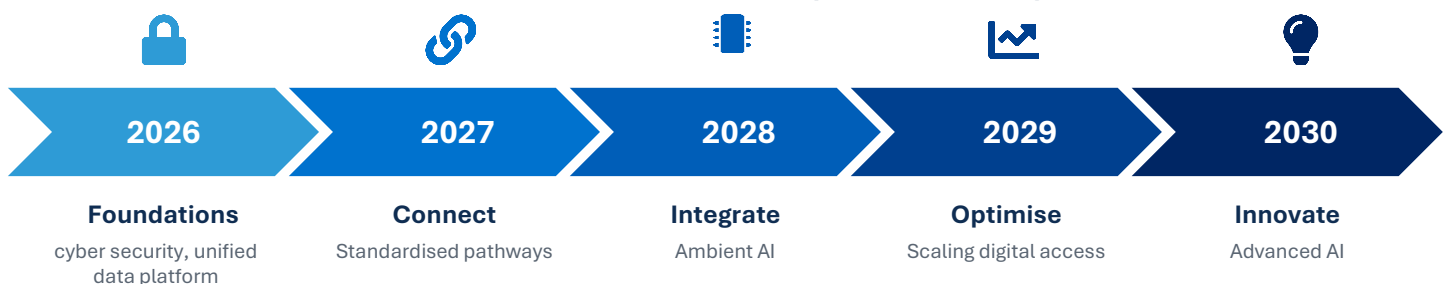
- NHS Mail for all
- Single communications platform (M365)
- Single Digital Service Desk

6 A Simple and Accessible Digital Front Door



- NHS App as the primary front door
- Standardised digital pathways
- Inclusive design

Five-Year Roadmap (2026-2030)



What This Means for Our Staff and Patients

Staff Less duplication, more efficient workflows, modern devices and intuitive systems.

Patients Easier access to care, control of interactions through the NHS App, safer and more personalised services and clearer communication.