

After Your Teledermatology Appointment

Thank you for attending your teledermatology appointment today with one of our dermatology nurses.

What will happen now?

Your photographs will be stored securely on a digital platform linked to your patient record. The photographs of your skin lesion(s) together with the magnified images and patient questionnaire will be reviewed by a dermatology consultant within one week of this appointment.

What is the possible outcome of this appointment?

Once your photographs have been reviewed, you and your GP will be sent a letter with the outcome. This letter may take two weeks to be sent out. **Please check your NHS app under documents to find the letter and outcome.** The outcome may be one of the following:

- 1) You are discharged back to your GP as the lesion(s) is benign (i.e. harmless / non-cancerous) and no further treatment is needed.
- 2) You will be booked for a follow up appointment, which will take place in 3-4 months, as the lesion needs monitoring.
- 3) You will be referred straight for a minor surgical procedure (biopsy). A letter with further information regarding this will be sent within two weeks.
 - a. This may take place at any of our sites within the trust –
 - i. St George's Hospital
 - ii. The Nelson Health Centre (South Wimbledon)
 - iii. Queen Mary's Hospital (Roehampton)
 - b. **You will receive a telephone call from a member of staff in the dermatology department to discuss a date that is suitable for you for the biopsy.**
- 4) You will be seen in an urgent face to face clinic if there is any diagnostic uncertainty from the photographs.

Contact us

If you have any questions or concerns about your appointment, please contact our dermatology secretaries on **020 8725 2500** (Monday to Friday, 8am to 5pm).

For more information leaflets on conditions, procedures, treatments and services offered at our hospitals, please visit www.stgeorges.nhs.uk

Additional services

Patient Advice and Liaison Service (PALS)

PALS can offer you advice and information when you have comments or concerns about our services or care. You can contact the PALS team on the advisory telephone line Monday, Tuesday, Thursday and Friday from 2pm to 5pm.

A Walk-in service is available:

Monday, Tuesday and Thursday between 10am and 4pm

Friday between 10am and 2pm.

Please contact PALS in advance to check if there are any changes to opening times.

The Walk-in and Advisory telephone services are closed on Wednesdays.

PALS is based within the hospital in the ground floor main corridor between Grosvenor and Lanesborough wings.

Tel: 020 8725 2453 **Email:** pals@stgeorges.nhs.uk

NHS UK

The NHS provides online information and guidance on all aspects of health and healthcare, to help you make decisions about your health. **Web:** www.nhs.uk

NHS 111

You can call 111 when you need medical help fast but it's not a 999 emergency. NHS 111 is available 24 hours a day, 365 days a year. Calls are free from landlines and mobile phones. **Tel:** 111

AccessAble

You can download accessibility guides for all our services by searching 'St George's Hospital' on the AccessAble website (www.accessable.co.uk). The guides are designed to ensure everyone – including those with accessibility needs – can access our hospital and community sites with confidence.

