



# Referral to the Paediatric Trauma Clinic

This leaflet explains about your child's referral to the paediatric trauma clinic at St George's Hospital for their recent injury.

If you have any further questions, please speak to a doctor or nurse caring for your child.

# What is the paediatric trauma clinic?

This is a clinic run by a paediatric plastic surgery consultant and their team to help treat your child. The clinic can be very busy. We will try not to keep you waiting too long but it is possible you may have to wait over an hour at busy times.

### Where is the clinic held?

The paediatric trauma clinic is held in the Dragon Centre, Lanesborough wing, St George's Hospital. The main entrance to the Dragon Centre is on the Perimeter Road.

# Who will see my child?

You will be seen by a member of the plastic surgery team; this includes the specialist nurse, hand therapist and doctors.

Depending on the nature of your child's injury, you may see one or more of the team. This will be done in clinic at the same appointment.

# Will there be further follow up?

Depending on your child's injury, they may be given another appointment to see the doctor or may have a follow up with a hand therapist or nurse in the dressing clinic at St George's Hospital.

Sometimes follow up can be with your GP or practice nurse, in which case we will ask you to make an appointment at your GP surgery.

## **Contact us**

If you have any questions or concerns about the paediatric trauma clinic, please contact the plastic surgery appointment desk on 020 8725 5855 (Monday to Friday, 9am to 5pm).

Out of hours, please contact the on-call plastic surgery senior house officer via the hospital switchboard 020 8672 1255.

For more information leaflets on conditions, procedures, treatments and services offered at our hospitals, please visit www.stgeorges.nhs.uk

## **Additional services**

#### **Patient Advice and Liaison Service (PALS)**

PALS can offer you advice and information when you have comments or concerns about our services or care. You can contact the PALS team on the advisory telephone line Monday, Tuesday, Thursday and Friday from 2pm to 5pm.

A Walk-in service is available:

Monday, Tuesday and Thursday between 10am and 4pm

Friday between 10am and 2pm.

Please contact PALS in advance to check if there are any changes to opening times.

The Walk-in and Advisory telephone services are closed on Wednesdays.

PALS is based within the hospital in the ground floor main corridor between Grosvenor and Lanesborough Wing.

Tel: 020 8725 2453 Email: pals@stgeorges.nhs.uk

#### **NHS Choices**

NHS Choices provides online information and guidance on all aspects of health and healthcare, to help you make decisions about your health. **Web:** www.nhs.uk

#### **NHS 111**

You can call 111 when you need medical help fast but it's not a 999 emergency. NHS 111 is available 24 hours a day, 365 days a year. Calls are free from landlines and mobile phones. **Tel:** 111

#### **AccessAble**

You can download accessibility guides for all our services by searching 'St George's Hospital' on the AccessAble website (www.accessable.co.uk). The guides are designed to ensure everyone – including those with accessibility needs – can access our hospital and community sites with confidence.



Reference: PLS RTC 05 Published: April 2024 Review date: April 2026