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| South west London partnership to strengthen care delivery - Sutton Voice**Referral to SWL ENT Emergency (SOS) Clinic**  |
| **Croydon University Hospital** | **Kingston Hospital** |
| * **Please send all referrals via eRS**:
* For referral enquiries call: 0208 683 6734
* ENT on-site: Call 020 8401 3978 and queries will be referred to the clinician in clinic, Monday - Friday 9am-5pm
 | * **Please send all referrals via eRS**
* For referral enquiries call: 07458092334 Monday - Friday 9am-5pm
* ENT on-site: 07458092334, which is active Monday – Friday 0800-1700
 |
| **Epsom / St Helier Hospital** | **St George’s Hospital** |
| * **Please send all referrals via eRS**
* For referral enquiries call: 01372 735095
* ENT on-site: bleep 661, or Epsom switchboard will transfer calls – 0208 296 2000 Monday-Friday 9am -5pm
 | * **Please send all referrals via eRS**
* For referral enquiries call: 020 8266 6888
* ENT on-site: bleep 6075, which is active Monday - Friday 08.00-17.00 and the registrar is contactable for urgent queries via switchboard at all other times.
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| **Section One** |
| **Important – Please Read**The data entered into Section One of this form is read automatically.**Please do not make any changes to the layout or wording in Section One as this may result in the form being rejected.** |
| **Date** |  |
| **Patient Details** |
| **Name:** |  |
| **NHS Number:** |  |
| **Date of Birth:** |  |
| **Gender:** |  |
| **Ethnicity:** |  |
| **Address:** |  |
| **Tel:** |  |
| **Email:** |  |
| **Referrer Details** |
| **Name:** |  |
| **Role: (GP, FCP, ACP, Consultant)** |  |
| **Practice Code or referrer address:** |  |
| **Contact details (phone/e-mail):** |  |
| **Communication and Assistance END *Please mark the box with X where applicable*** | **Yes** |
| **Does the patient require an interpreter?** |  |
| ***If yes, which language?*** |
| **Is the patient suitable for a telephone or video consultation?** |  |
| ***If no, please provide details***  |
| **Does the patient require Patient Transport?** |  |
| **Does patient have access to a smart phone to receive SMS/ Video Consultations?**  |  |
| **Has Kinesis/ Advice & Guidance conferral been made?**  |  |
| Yes – if yes please attach information  |  |
| No |  |
| **Reason for referral *Please mark ONE box with X where applicable*** |  |
| **1. Otitis externa*:*** *(non-responsive to an attempted two-week trial of drops e.g. Sofradex)* |  |
| **2. Foreign body in the ear:** *(batteries must attend ED)* |  |
| **3. Isolated facial palsy**:*(acute otitis media/acute neurological condition, must be sent to ED)* |  |
| **4. Recurrent acute epistaxis**  |  |
| **5. Acute nasal injury:** *please refer ideally within 2 weeks of injury, and at least within 3 weeks of injury. If seen at 3-4 weeks following the injury, please discuss with on call registrar at SGH before referring. If later than 4 weeks of injury, please refer as a routine Rhinology referral to local Trust.  If septal haematoma suspected patients should be referred to on call team at St George’s immediately.* |  |
| **6. Sudden sensorineural hearing loss***: (please prescribe prednisolone 1 mg/kg/day (max. 60 mg) for 1 week with PPI cover, e.g. omeprazole 20mg od, after discussion with on-call ENT doctor who will also expedite patient review).* |  |
| **History and examination**  |  |
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| **Treatment given so far** |  |

**Please describe any treatment given so far including over the counter treatment) and attach any relevant information:****Please document any allergies:*****Notes:**** **The ENT SOS clinic reviews patients with one of the above conditions only. Referrals for other conditions will be rejected.**
* **No direct booking of outpatient slots is possible. Most patients will initially receive a telephone consultation, with face-to-face consultations arranged at clinical discretion.**
* **Face-to-face consultations will be limited to patients requiring procedures, due to COVID-19 risks.**
* **Please consider using Kinesis/A&G or discussing with the on-call team if you need further guidance with a referral.**
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