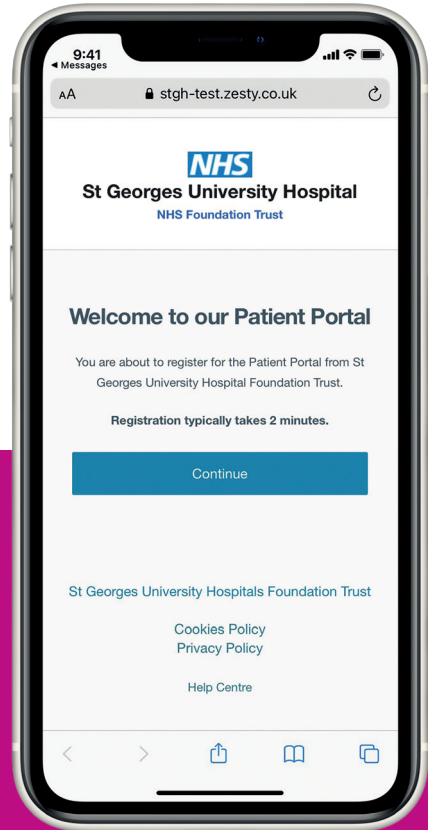




Your health, your health record



Sign up for quick and easy online access to your hospital health record, appointment times and communicate with the hospital.

excellent
kind
responsible
respectful

What is MyCare St George's?

MyCare St George's is an online system that allows you to look at information on your hospital record, view hospital appointments, receive test results and communicate with the hospital.

You will be able to provide key information ahead of your appointment, helping us to better prepare for your appointment. In some instances, this information may even result in the need for less hospital visits.

Provided by St George's University Hospitals NHS Foundation Trust, it's a completely secure way to view and manage your own hospital health information.

What can I do on MyCare St George's?

We'll be developing the portal over time to include more features, but right now you can access:

Appointments: check the date and time of appointments

Test results: view your laboratory test results

Allergies: look at your recorded allergies

Procedures: view records of procedures you've had

Receive messages: from your care team at St George's

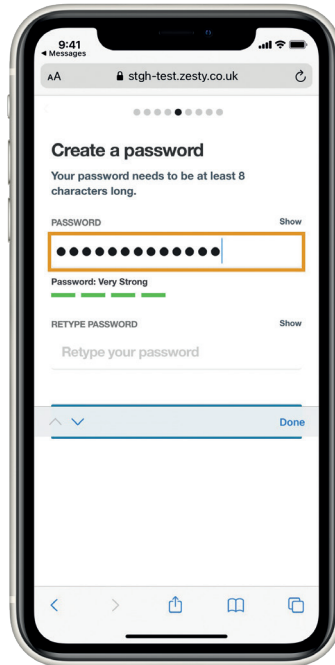
Documents: a place to receive and store copies of letters or correspondence from the hospital about your care

Complete questionnaires: prior to your appointment

How can I register for MyCare St George's?

You can register for the MyCare St George's once your first appointment at St George's has been scheduled.

Upon your appointment being scheduled you will receive a text message with a link to invite you to register for MyCare St George's. The link will take you to the MyCare St George's website homepage where you can register and view your appointment.



What do I need to register for the patient portal?

To register you will need a working email address. At the point of registration, you will be requested to provide your date of birth, email address and mobile phone number.

As part of the registration process, you'll set up your own username and password. We recommend that you do not use a shared mobile number or email address when you sign up, as your confidential health information could then be available to others to view.

Frequently asked questions

Who can access my information on the portal?

Only you can access your information. The Patient Portal site is protected by security systems similar to those used in internet banking, so as long as you keep your login details private your information is safe. Please just make sure you log out properly each time you leave the site. It is advisable that you do not use a shared mobile number or email address when you register, as your confidential health information could then be available to others to view.

How far back will the information shown go?

Once you have signed up, all new hospital care you receive from that point will be available to view on the portal.

Do I need to log in regularly?

It's completely up to you how often you check your information – it's your record and you can use it as much or as little as you find helpful.

Will I be able to see my GP record too?

At this stage you will only be able to see information held by the hospital, as your GP record is on a different system – but we hope this might be something we will be able to offer in the future.

Will my information be used for anything else?

Please be aware that by submitting your personal details the Trust will use these for other healthcare purposes i.e. to send appointment letters or post appointment or surgical surveys.

Please view our website at www.stgeorges.nhs.uk/about/privacy-notice/about/privacy-notice for more details.

Have a different question or need help to register?

Further information is available on our website www.stgeorges.nhs.uk/mycare-patient-portal/