

# Hepatology Clinical Assessment Service (CAS)

**This leaflet offers information about the Hepatology Clinical Assessment Service (CAS). If you have any further questions about CAS, please speak to the staff member in charge of your care.**

## What is CAS?

The Clinical Assessment Service (CAS) is a service led by consultant hepatologists at St George's Hospital which aims to give you a better experience, quicker diagnosis, shorter waiting times and access to the right clinician from the outset. Our consultants are specialized in the care and management of patients with disorders of the liver, biliary tract and pancreas. This leaflet will guide you on how the service works and your pathway through the service.

## Why CAS?

The aim of the Clinical Assessment Service (CAS) is to ensure that once you are referred by your GP to St George's Hospital, the team obtains all the right information to help make a decision about your medical care. To do this we ask you to perform all your necessary tests prior to your appointment, including blood tests and scans.

## How does it work?

Your CAS Consultant / Nurse will carry out an initial assessment of the referral letter and refer you for a number of investigations in order to help the liver consultant in making an informed decision about your care. Once we receive your referral, you will be booked for a CAS slot. At this first stage, your referral and investigations are reviewed and you are not required to come to the hospital. We will arrange further investigations if indicated such as:

Blood tests

Ultrasound scan, CT or MRI/MRCP scan

Endoscopy

Once you have completed all the investigations, you will be made an appointment either a face to face appointment, or a telephone consultation. Occasionally, your results will be reviewed virtually and you may not need an appointment, but a letter will be written to you and your GP for reassurance and you may be discharged.

## What happens if I need to do a blood test?

If we ask you to take a blood test before your face to face appointment or virtual review, you can have one done in one of the following walk-in clinics:

**St. George's Hospital, Blackshaw Road, Tooting, London, SW17 0QT– Lanesborough Wing, Ground Floor, Clinic A, Blood Test Room**

Monday to Friday 7.30am to 5.00pm (last ticket issued at 4.45pm)

**Queen Mary's Hospital, Roehampton Lane, SW15 5PN – Ground Floor, Suite 2, Blood Test room**

Monday to Friday 8.30am to 5.00pm (last ticket issued at 4.45pm)

**St John's Therapy Centre, 162 St John's Hill, SW11 1SW – Ground Floor, Entrance B**

Monday to Thursday 8.00am to 5.00pm (last ticket issued at 4.45pm)

**Nelson Health Centre, Kingston Road, SW20 8DA – Ground Floor, Blood test room**

Monday to Friday 8.00am to 7.30pm (last ticket issued at 7.00pm) Saturday 8.00am to 2.00pm (last ticket issued at 1.30pm)

**No paper form is needed as the blood test has been requested electronically. Please bring your hospital number or NHS number when you attend the phlebotomy department.**

## Contact us

If you have any questions or concerns about CAS, please contact the Liver CAS nurse or coordinator via the secretary on 020 8725 3879 (Monday to Friday, 10.00am to 4.00pm).

**For more information leaflets on conditions, procedures, treatments and services offered at our hospitals, please visit [www.stgeorges.nhs.uk](http://www.stgeorges.nhs.uk)**

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## Additional services

### Patient Advice and Liaison Service (PALS)

PALS can offer you on-the-spot advice and information when you have comments or concerns about our services or the care you have received. You can visit the PALS office between 9.30am and 4.30pm, Monday to Friday in the main corridor between Grosvenor and Lanesborough wings (near the lift foyer).

**Tel:** 020 8725 2453 **Email:** [pals@stgeorges.nhs.uk](mailto:pals@stgeorges.nhs.uk)

### NHS Choices

NHS Choices provides online information and guidance on all aspects of health and healthcare, to help you make decisions about your health.

**Web:** [www.nhs.uk](http://www.nhs.uk)

### NHS 111

You can call 111 when you need medical help fast but it's not a 999 emergency. NHS 111 is available 24 hours a day, 365 days a year. Calls are free from landlines and mobile phones.

**Tel:** 111

## AccessAble

You can download accessibility guides for all of our services by searching 'St George's Hospital' on the AccessAble website ([www.accessable.co.uk](http://www.accessable.co.uk)). The guides are designed to ensure everyone – including those with accessibility needs – can access our hospital and community sites with confidence.



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