



# Annual Report St George's University Hospitals NHS Foundation Trust

Prepared by Rachel Carter

On 29th July 2021

Contract May 2018 – Sept 2023

## 1. Surveying Updates

### **Record of Improvements/Changes made**

Venue Name	Address (1 <sup>st</sup> Line)	Type AG	Type of Visit	What we did	URL
Accident & Emergency	St George's Hospital	DAG	Revisit	New details and photographs have been taken for the relocated entrance. The Reception section has been updated and a new Reception 2 section created.	https://www.accessable.co.uk/st-george-s- university-hospitals-nhs-foundation-trust/st-george- s-hospital/access-guides/accident-emergency
Atkinson Morley Wing	St George's Hospital	DAG	Revisit	The external lift giving access to Car park 2 has been detailed here.	https://www.accessable.co.uk/st-george-s- university-hospitals-nhs-foundation-trust/st-george- s-hospital/access-guides/atkinson-morley-wing
Grosvenor Wing	St George's Hospital	DAG	Revisit	The toilets have been refurbished. New photographs and details acquired.	https://www.accessable.co.uk/st-george-s- university-hospitals-nhs-foundation-trust/st-george- s-hospital/access-guides/grosvenor-wing
Hospital Parking	St George's Hospital	DAG	Revisit	The external lift giving access to Car park 2 has been added to the guide.	https://www.accessable.co.uk/st-george-s- university-hospitals-nhs-foundation-trust/st-george- s-hospital/access-guides/hospital-parking
Ingredients Restaurant	St George's Hospital	DAG	Revisit	New photographs of the seating area were added to the Eating and Drinking section.	https://www.accessable.co.uk/st-george-s- university-hospitals-nhs-foundation-trust/st-george- s-hospital/access-guides/ingredients-restaurant
Lanesborough Wing	St George's Hospital	DAG	Revisit	A walkaround was conducted and no amendments to the guide were required.	https://www.accessable.co.uk/st-george-s- university-hospitals-nhs-foundation-trust/st-george- s-hospital/access-guides/lanesborough-wing
McEntee Ward	St George's Hospital	DAG	Revisit	New photographs were added throughout the guide, and some toilet details were amended where necessary.	https://www.accessable.co.uk/st-george-s- university-hospitals-nhs-foundation-trust/st-george- s-hospital/access-guides/mcentee-ward

Purley War Memorial Hospital	856 Brighton Road	DAG	Revisit	The First-Floor Standard toilets, Accessible toilet and Parent and Baby Room sections were added to the guide.	https://www.accessable.co.uk/st-george-s- university-hospitals-nhs-foundation- trust/community-sites/access-guides/purley-war- memorial-hospital
Queen Mary's Hospital	Roehampton Lane	DAG	Revisit	New photographs of the Reception and the Accessible toilet were obtained.	https://www.accessable.co.uk/st-george-s- university-hospitals-nhs-foundation-trust/queen- mary-s-hospital/access-guides/queen-mary-s- hospital
St James Wing	St George's Hospital	DAG	Revisit	New entrance photographs were added to guide, and the Parking section has been amended.	https://www.accessable.co.uk/st-george-s- university-hospitals-nhs-foundation-trust/st-george- s-hospital/access-guides/st-james-wing
St James Wing – Emergency Department Minor Injuries	St George's Hospital	DAG	Revisit	This was St James Wing – Clinic 3/Chest Clinic, which has now become Emergency Department Minor Injuries. New photographs were added to the guide throughout.	https://www.accessable.co.uk/st-george-s- university-hospitals-nhs-foundation-trust/st-george- s-hospital/access-guides/st-james-wing- emergency-department-minor-injuries

#### Venues Added

We added 2 venues to the St George's University Hospitals NHS Foundation Trust Access Guide. All new venues were visited and assessed by a surveyor.

Venue Name	Address (1 <sup>st</sup> Line)	Type AG
Changing Places	St George's Hospital	DAG
Interventional Radiology	St George's Hospital	DAG

#### The following guides were unable to be surveyed.

Venue	Address (1 <sup>st</sup>	Type	Comments	
Name	Line)	AG		
Day Care Unit	St George's Hospital	DAG	The Day Care Unit had not completed construction at the time of survey	