

Minutes of Annual Members' Meeting

26 September 2019, 18:30, Monckton Lecture Theatre, Ground Floor, Grosvenor Wing

Presenter	Title
Gillian Norton	Chairman
Richard Mycroft	Lead Governor
Philip Lacey	Patient's father
Donovan Duffy	Consultant Neonatologist
Jacqueline Totterdell	Chief Executive Officer
Andy Stephens	Director of Financial Planning
Tina James	Account Manager, Grant Thornton, External Auditors

OPENING ADMINISTRATION

Welcome

- The Chairman opened the meeting and welcomed everyone. The minutes of the Annual Members' meeting held on 27 September 2018 were agreed as a true and accurate record.

Copies of the Annual Report and Accounts 2018-19 had been made available on the Trust's website and were available in hard copy in advance of the meeting.

Lead Governor's Update

- Richard Mycroft, Lead Governor, gave an update of the work of the Council of Governors over the last year, including the launch of the new Membership Strategy and engagement with members and the public. This included regular 'Meet your Governor' events at both St George's and Queen Mary's hospitals and planned events in the local community.

Patient Story

- The Chairman welcomed Mr Phillip Sherriff to the meeting to talk about his family's experience of the care received at St George's. Mr Sherriff outlined the story of his daughter, Lacey Sherriff, who was born more than three months premature. Her heart stopped beating for 22 minutes and at five days old she required emergency surgery. Mr Sherriff praised and thanked the Trust and the neonatal teams for their hard work and the care they provided to Lacey. Dr Donovan Duffy, Consultant Neonatologist, provided an overview the care pathway for Lacey who had been born at St Peter's Hospital in Chertsey and had been transferred to the Trust's specialist neonatal centre for surgery to treat necrotising enterocolitis. Lacey's recovery had been remarkable given that a third of babies who have surgery for the condition do not survive. About a dozen staff were responsible for saving Lacey and she spent 111 days in hospital after her life saving operation. The Chairman thanked Mr Sherriff for attending the meeting to talk about Lacey's treatment.

Review of the Year

- Jacqueline Totterdell, Chief Executive Officer, provided an update on the Trust's achievements and challenges in 2018-19 and outlined how the Trust was working to improve both the quality of its services and its financial performance. The Trust had made significant progress over the past year but continued to face a number of challenges. She reported that some of the recent challenges related to the Trust's estates and IT infrastructure, its financial performance, and addressing the issues relating to mortality within its cardiac surgery service. Key highlights for the Trust included:
 - A substantive and stable executive team was now in place
 - Faster access for patients accessing cancer, diagnostic and planned care

	<ul style="list-style-type: none"> ▪ A new five-year clinical strategy had been published which gave the organisation clarity about its future direction and priorities ▪ The roll-out electronic documentation to St George's and Queen Mary's Hospitals, and the return to national reporting on 18-week waiting lists <p>The report from the Care Quality Commission of its recent inspection was expected before the end of the calendar year and the Trust was confident that the improvements that had been implemented over the past year would be reflected in the feedback from the CQC.</p>
Finance Review	
5.	<p>Andy Stephens, Director of Financial Planning, provided a review of the Trust's finances during 2018-19 and noted that the Trust had reported a financial deficit of £45.5m in 2018-19 (£53 million in 2017-18).</p> <p>The Annual Report and Accounts for 2018-19 was received.</p>
Annual Audit Letter	
6.	<p>The Trust's External Auditor, Grant Thornton (represented by Tina James, Account Manager), reported that the auditors had concluded that the Trust's financial accounts were an accurate and fair view of the Trust's financial position for 2018-19. The auditors letter summarised the key findings from the audit conducted by Grant Thornton for the year 2018-19. As part of this, and in light of the Trust's financial deficit for the year, the auditors had given an adverse value for money conclusion.</p>
Questions from Public	
7.	<p>The Chairman took questions from members on a range of issues including estates issues, service provision, including cardiac surgery, overseas patients and celebrating the staff at both St George's and Queen Mary's Hospital.</p>
Close	
8.	<p>The Chairman formally closed the meeting and thanked everyone for their contribution.</p>

Date and Time of next meeting: 10 September 2020, 18:00-19:30