**Patient Partner Opportunities**

**Role: Patient Partner: Patient Partnership and Experience Group (PPEG)**

**Location:** Trustwide

**Hours:** Flexible commitment: attend PPEG meetings every two months, volunteer for sub-groups where appropriate, undertake agreed actions, read PPEG papers in advance. Minimum expectation around 2-3 hours per month

**Accountable to:** Chief Nurse, Chair / Co-chair of the Patient Partnership Experience Group

**Vision:** A Patient Partner has an interest in the provision of healthcare and wants to become involved and influence how it is planned and delivered to increase positive experiences for patients in hospital.

**Objective:** The Patient Partnership and Experience Group (PPEG) scrutinises engagement across the whole Trust. PPEG Patient Partners work alongside staff to review engagement at various levels: specific engagement projects; liaison with patient user groups and reviewing feedback from national and local surveys and other types of consultation.

**Key Tasks:**

Patient Partners are required to be an active member of the Patient Partnership and Experience Group:

* Attend PPEG meetings and consider being part of sub groups where appropriate
* Commit to reading all the papers for the meeting
* Fulfil any actions to which they have committed
* They will support the Trust staff and patients, relatives and carers in achieving outstanding care every time
* To consider how their experience and the experience of other patients and carer’s can improve patient services trustwide
* Promote Trust values, equity, diversity and togetherness
* To support service improvement, through feedback on procedures, policies and service strategy
* Be an ambassador of Patient Engagement and Experience and identify community engagement opportunities to promote PPEG

**Personal specification:**

* Able to read and digest PPEG papers
* Able to take part in meetings and express their views
* To be honest and professional
* To have commitment and motivation
* To uphold and work within Trust values
* To have good communication and listening skills
* To have integrity and foresight
* To be responsible and dependable
* Be positive and able to take a solution focused approach

**General information**

* Patient Partners are bound by the ‘Patient Partner Agreement’ which includes their rights and responsibilities.
* Patient Partners must not undertake any manual handling tasks
* Patient Partners are reminded of the importance of confidentiality at all times. Patient Partners will receive regular support and supervision and training where applicable.