This leaflet aims to answer your questions about changing the consistency of your fluids to help you swallow safely. If you have any questions or concerns, please speak to your Speech and Language Therapist.

What is dysphagia?
Dysphagia is the medical term for swallowing difficulties. Some people with dysphagia have problems swallowing certain foods or liquids, while others can’t swallow at all. Your Speech and Language Therapist has recommended changing the consistency of your liquids to make them safer to swallow.

What has my Speech and Language Therapist recommended?
Due to the nature of your dysphagia, it has been recommended that you drink only slightly thick drinks (Level 1). This means drinks that:

- Are thicker than water
- Require a little more effort to drink than thin liquids
- Flow through a straw or syringe.

These instructions apply to:

- All hot and cold liquids, including water, juice, squash, tea and coffee.
- Soups, sauces and gravy.
- Any liquid medications.
- Any nutritional supplements.

How can I make my fluids slightly thick?
To achieve a slightly thick consistency, add one scoop of Resource® ThickenUp™ powder per 200ml of liquid. Other products are available, and the method and amount of thickening powder required will vary according to the product you are using. You should always speak to your Speech and Language Therapist for more information.

Please note that thickener is a prescription medication and should only be used as directed.
Instructions for preparing thickened fluids

To prepare thickened fluids:

1. Add 1 scoop of thickening powder using the scoop provided.
2. Measure 200ml of liquid (water, tea, juice or soup, for example) into a cup.
3. Stir the mixture vigorously using a fork or small whisk until the powder is well dissolved.
4. Stir gently for a further one to two minutes.
5. Leave to stand for a few minutes until the drink reaches the required thickness.

It is important that you do not add additional powder during standing time, as the liquid will continue to thicken.

For optimal results and safety please allow hot drinks (with a temperature of over 60°C) to cool slightly before adding to the thickening powder.

Additional safety and storage of thickening powder

Once a tin/packet is opened, it should be stored in a cool, dry place.

Please ensure that people who need supervision to eat and drink safely do not have unsupervised access to thickening powder, as dry thickening powder can be a choking hazard. Consider storing the thickener out of reach if necessary.

Contact us

If you have any questions or concerns, please contact the relevant speech and language therapy department via the switchboard on 020 8672 1255 (Monday to Friday, 9am to 5pm).

For more information leaflets on conditions, procedures, treatments and services offered at our hospitals, please visit www.stgeorges.nhs.uk

Additional services

Patient Advice and Liaison Service (PALS)

PALS can offer you on-the-spot advice and information when you have comments or concerns about our services or the care you have received. You can visit the PALS office between 9.30am and 4.30pm, Monday to Friday in the main corridor between Grosvenor and Lanesborough wings (near the lift foyer).

Tel: 020 8725 2453  Email: pals@stgeorges.nhs.uk
NHS Choices
NHS Choices provides online information and guidance on all aspects of health and healthcare, to help you make decisions about your health.
Web: www.nhs.uk

NHS 111
You can call 111 when you need medical help fast but it’s not a 999 emergency. NHS 111 is available 24 hours a day, 365 days a year. Calls are free from landlines and mobile phones.
Tel: 111

AccessAble
You can download accessibility guides for all of our services by searching ‘St George’s Hospital’ on the AccessAble website (www.accessable.co.uk). The guides are designed to ensure everyone – including those with accessibility needs – can access our hospital and community sites with confidence.

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