**Patient Partner Opportunities**

**Role: Patient Partnership & Experience Group Member**

**Location: Trust wide**

**Hours:** 6 months- flexible commitment is 2-3 hours per month

**Accountable to:** Deputy Chief Nurse, Chair of the Patient Partnership Experience Group

**Vision:** A Patient Partner is a person who has an interest in the provision of healthcare and wants to become involved to have influence over how it is planned and delivered increasing impact on patients’ positive experience whilst in hospital.

**Objective:** This role of a Patient Partner is a varied one. This particular role is to be an active member of the Trust Patient Partnership and Experience Group (PPEG). It involves the Patient Partner to work alongside staff to create and deliver transformation and improvement in patient experience, ultimately bringing Patient Partnership Engagement & Experience to life.

**Key Tasks:**

Patient Partners are required to be an active member of the Patient Partnership and Experience Group:

* They will support the Trust staff and patients, relatives and carers
* Be positive and honest
* To not live in their story but see and help others
* To have a voice and be included
* Promote Trust values, equity, diversity and togetherness
* To hold integrity and act professional at all times
* Help improve services
* Be an ambassador of Patient Engagement and Experience

**Personal specification:**

* To be honest and professional
* To have commitment and motivation
* To be caring and kind
* To have good communication and listening skills
* To have integrity and foresight
* To be responasble and dependable

**General information**

Patient Partners should not undertake duties outside of this role description without checking first with Deputy Chief Nurse or PPEG.

Patient Partners must not undertake any manual handling tasks

Patient Partners are reminded of the importance of confidentiality at all times. They must under no circumstances discuss patients’ or Trust affairs with any person other than the relevant staff.

Patient Partners should receive regular support and supervision and training where applicable.

Patient Partners are bound by the ‘Patient Partner/Volunteer Agreement’ which includes their rights and responsibilities, and Trust Policies also apply to volunteers.