

# Discharge from the Plastic Dressing Clinic

**This leaflet explains how to look after your scar or wound now that you have been discharged from the care of the Plastic Dressing Clinic (PDC). These are general guidelines and we will discuss your individual circumstances with you. If you have any further questions, please speak to a doctor or nurse caring for you.**

## Looking after my wound

If your wound has not fully healed, the dressings are to continue with:

(Clinic nurse to tick as appropriate)

- Your GP practice nurse
- Community nurses
- Nearest “walk in” or “urgent care centre”
- By the patient or their relative as agreed in clinic.

If your sutures are dissolvable they don't need to be removed. Most dissolvable stitches start to break down within one to two weeks, though it may take several months for them to disappear completely. Sometimes part of the stitch will be left on the outside of your skin. This should come away over time, but if it causes irritation ask your local nurse to trim it for you.

If your sutures are not dissolvable they will usually be removed 7-14 days after your surgery.

We will tell you when you should get this done. You may wish to take some pain relief prior to your suture removal appointment as this can sometimes be uncomfortable.

Once your wound is fully healed, the scar may appear red and raised. This is perfectly normal at this stage of recovery. Your scar will change over time and may take up to two years to fully mature.

For a softer, less noticeable scar, massage and moisturise the area using a simple perfume-free moisturiser such as E45. Do this twice daily for up to five minutes each time.

New scars are very sensitive to sunlight so you must keep the area out of the sun. Direct sunlight may burn the area causing a more noticeable scar over time. You are advised to protect your scar using a Sun Protection Factor of at least 30 and UVA protection.

## When can I get back to normal activities?

Return to normal activities is very individual. The nurse will have discussed this with you before being discharged from the plastic dressing clinic.

## What should I do if I have a problem?

If your wound has not completely healed please check your wound regularly for signs of infection or wound deterioration, such as redness, swelling, increasing pain, pus, increasing warmth or if your wound opens up or becomes larger.

If you notice any of these symptoms, contact your GP, PDC using the details below or go to St George's Emergency Department (ED or A&E).

## Will I have a follow-up appointment?

Not all patients need a routine follow up and the nurse will confirm this with you.

If you are expecting to be seen and you have not been notified about your follow-up within one week of your discharge from the PDC, please call 020 8725 5855 or contact your consultant's secretary using the numbers below.

### For patients originally seen in the Outpatient Clinic at St George's Hospital:

Ms Cerovac, Mr Adlard and Mr Colville's secretary	020 8725 4773
Professor Powell Mr Ardehali and Mr Medhi's secretary	020 8725 1628
Ms Ali, Mr Fleming, Mr Vesely and Mr Saour.	020 8725 0090
Mr Soldin, Mr Singh and Mr Moledina	020 8725 3598
Ms Odili, Mr Lohn and Ms Milroy's secretary	020 8725 1134
Dermatology	020 8725 0039
Joint Orthopaedic and Plastic Surgery Clinic	020 8725 4951, 0352, 3716, 0039

### For patients originally seen in the Outpatient Clinic at a different hospital:

<b>Royal Surrey County Hospital</b> - Professor Powell and Mr Mehdi's secretary	01483 571 122 ext. 2326
<b>Haslemere Hospital</b> - Professor Powell and Mr Mehdi's secretary	01483 783 069
<b>Croydon University Hospital</b> – Mr Lohn or Mr Saour. If you cannot book in on this number call the consultant's St George's secretary (see above).	020 8401 3001
<b>Kingston Hospital</b> , Mr Ardehali and Mr Soldin's secretary	020 8934 6473
<b>St Helier Hospital</b> , main switchboard for appointments with Mr Colville and Roger Adlard	020 8296 2435

<b>Ashford and St Peter's Hospital</b> , Mr Vesely's secretary	01932 722 233
<b>The Nelson Centre</b> , Mr Singh and Mr Adlard's secretary	020 3668 3388
<b>Queen Mary's Hospital</b> , Mr Lohn, Miss Odoli's and Mr Ardehali's secretary	020 8487 6441

## Useful sources of information

<https://www.britishskinfoundation.org.uk/blog/the-benefits-of-scar-massage>

## Contact us

If you have any questions or concerns about your wound, scar or dressings, please contact the **Plastic Dressing Clinic nurses on 020 8725 0473** (Monday to Friday, 9am to 4 pm - answer phone only, please leave your name, telephone number and hospital number, if known, and someone will get back to you as soon as possible). Alternatively, you can email the team on [stgh-tr.plasticdressingclinic@nhs.net](mailto:stgh-tr.plasticdressingclinic@nhs.net)

For out of hours, contact NHS 111.

**For more information leaflets on conditions, procedures, treatments and services offered at our hospitals, please visit [www.stgeorges.nhs.uk](http://www.stgeorges.nhs.uk)**

## Additional services

### Patient Advice and Liaison Service (PALS)

PALS can offer you on-the-spot advice and information when you have comments or concerns about our services or the care you have received. You can visit the PALS office between 9.30am and 4.30pm, Monday to Friday in the main corridor between Grosvenor and Lanesborough wing (near the lift foyer).

**Tel:** 020 8725 2453 **Email:** [pals@stGeorge's.nhs.uk](mailto:pals@stGeorge's.nhs.uk)

### NHS Choices

NHS Choices provides online information and guidance on all aspects of health and healthcare, to help you make decisions about your health. **Web:** [www.nhs.uk](http://www.nhs.uk)

### NHS 111

You can call 111 when you need medical help fast but it's not a 999 emergency. NHS 111 is available 24 hours a day, 365 days a year. Calls are free from landlines and mobile phones. **Tel:** 111

### AccessAble

You can download accessibility guides for all of our services by searching 'St George's Hospital' on the AccessAble website ([www.accessable.co.uk](http://www.accessable.co.uk)). The guides are designed to ensure everyone – including those with accessibility needs – can access our hospital and community sites with confidence.

