

**Minutes of Annual Members' Meeting**  
**27 September 2018, 18:30, Monckton Lecture Theatre, Ground Floor, Grosvenor Wing**

<b>Presenter</b>	<b>Title</b>
Gillian Norton	Chairman
Kathryn Harrison	Lead Governor
Libby Keating	Patient
Jacqueline Totterdell	Chief Executive Officer
Andrew Grimshaw	Chief Finance Officer
Paul Dossett	Partner, Grant Thornton, External Auditors

<b>Secretariat</b>	
Stephen Jones	Director of Corporate Affairs

<b>OPENING ADMINISTRATION</b>	
<b>Welcome</b>	
1.	The Chairman opened the meeting and welcomed everyone. The minutes of the Annual Members' meeting held on the 07.09.17 were agreed.
<b>Lead Governor's Update</b>	
2.	Kathryn Harrison, Lead Governor, gave an update of the work of the Council of Governors over the last year.
<b>PATIENT STORY</b>	
3.	Libby Keating, a doctor who trained at St George's, gave her story as a patient whose face was completely rebuilt after a horse riding accident.
<b>Review of the Year</b>	
4.	Jacqueline Totterdell, CEO, gave a presentation on a review of 2017-18 and how the Trust is working to improve both the quality of its services and the position of its finances. She noted some of the recent challenges in relation to cardiac surgery. She also noted the outcome of the CQC inspection earlier this year which had rated the Trust as 'requires improvement', a step forward from its previous rating. The Trust's ambition was to provide outstanding care every time.
<b>Chief Finance Officer's Review</b>	
5.	Andrew Grimshaw, CFO, gave a review on the Trust's finances during 2017-18 and how the Trust was looking to improve finances during the current financial year.
<b>Annual Audit Letter</b>	
6.	Paul Dossett, Partner at Grant Thornton, External Auditors for the Trust, gave his view that the accounts for 2017-18 were accurate and their findings were set out in the Annual Audit Letter. Mr Dossett felt that the accounts had improved from previous years and there were signs of recovery.
<b>Questions from Public</b>	

7.	The Chairman took questions from members on a range of issues including NHS 70, service provision, including cardiac surgery, and celebrating the staff at both St George's and Queen Mary's Hospital.
<b>Close</b>	
8.	The Chairman formally closed the meeting and thanked everyone for their contribution.

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