

# QUALITY IMPROVEMENT WEEK

November 27 - December 1



## What's on

- Speeches and presentations from staff
- Quality improvement marketplace
- Dragon's Den competition
- All staff lectures
- Senior leaders briefing

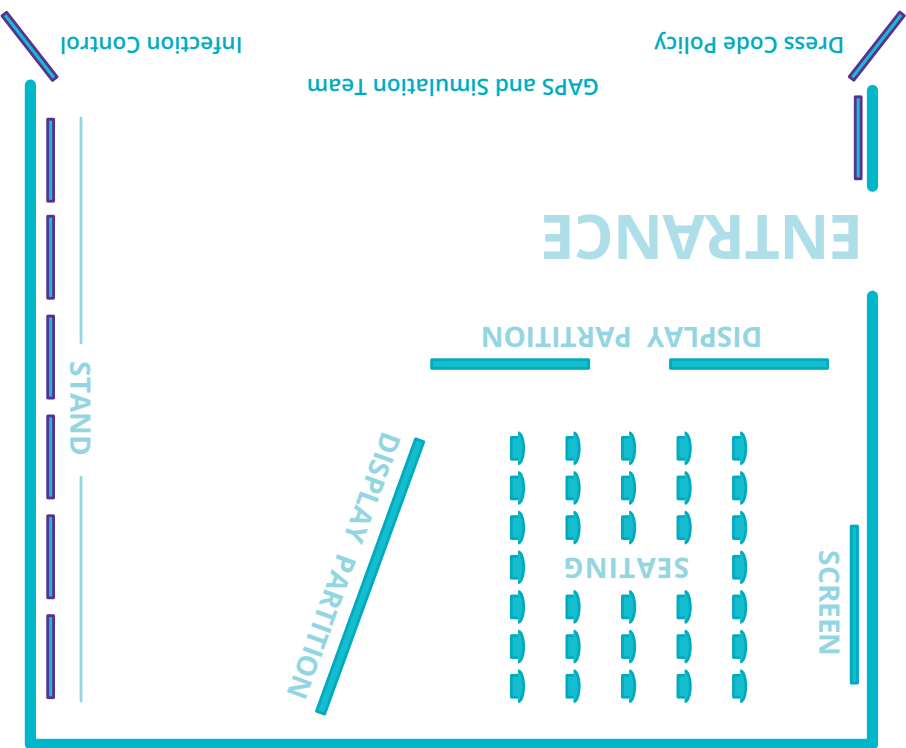
OUTSTANDING CARE, EVERY TIME

excellent  
kind  
responsible  
respectful

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Join us for a week of events and activities in the Hyde Park Room at St George's Hospital. Learn from others, and explore how you can support our Quality Improvement Plan. Take part in competitions, fun activities and win some of the prizes on offer.

Speeches and presentations from staff. Throughout the week, you can visit the Hyde Park Room and listen to short presentations from your colleagues who are leading on projects in the Quality Improvement Plan.



## DAY 1

**Monday 27 November**  
Flow and Clinical Transformation

10:00 - 11:00

**Senior Leaders Exchange** (invite only)

Quality Improvement Plan update  
Feedback from the Quality and Safety Inspections

13:00 - 15:00

**Market Stalls** - Hyde Park Room

THEME - Flow and Clinical Transformation  
& Safe and Effective Care

13:00 - 14:00

**Staff Presentations** - Hyde Park Room

- 13:00 **Unplanned and Admitted Care**  
Dr Lisa Pickering, Consultant Medical Oncologist and MEDCARD Divisional Chair
- 13:20 **Outpatients**  
Laura Parker, Programme Manager
- 13:40 **Theatres**  
Dr Sarah Hammond, Consultant Anaesthetist & Clinical Programme Lead

15:00 - 16:00

**Executive & Senior Leaders  
Quality and Safety Walkabouts**

## DAY 2

**Tuesday 28 November**  
Safe and Effective Care

10:00 - 12:00

**Dragons' Den Panel**

12:00 - 15:00

**Market Stalls** - Hyde Park Room

THEME - Safe and Effective Care &  
Flow and Clinical Transformation

14:00 - 15:30

**Staff Presentations** - Hyde Park Room

- 13:30 **Storytellers**  
Avey Bhatia, Chief Nurse & Director of Infection Prevention and Control
- 14:00 **VTE**  
Sana Ahmad, Lead Pharmacist Anticoagulation and Haemostasis
- 14:15 **Falls**  
Claire McIntyre, Falls Prevention Co-ordinator
- 14:30 **Pressure Ulcers**  
Louise Highham, Clinical Nurse Specialist & Tissue Viability Support Nurse
- 14:45 **Nutrition**  
Gemma Stott, Consultant Dietitian & Professional Lead
- 15:00 **MCA/DoLS**  
James Godber, Mental Capacity Act Practitioner / Highly Specialist Speech and Language Therapist
- 15:15 **Medicines Optimisation**  
Wendy Pullinger, Assistant Chief Pharmacist

## DAY 3

**Wednesday 29 November**  
Safe and Effective Care

12:00 - 15:00

**Market Stalls** - Hyde Park Room

THEME - Safe and Effective Care & Quality and Risk

14:00 - 15:30

**Staff Presentations** - Hyde Park Room

- 12:30 **Dementia Friendly Environments**  
Tony Flaherty
- 13:30 **Storytellers**  
Avey Bhatia, Chief Nurse & Director of Infection Prevention and Control
- 13:45 **Learning from incidents**  
Dr Renate Wendler, Consultant Anaesthetist & Associate Medical Director
- 14:15 **Deteriorating Patient**  
Paul Randall, Head of Nursing Critical Care
- 14:30 **Early Warning Scores**  
Makan Singh, Critical Care Liaison Nurse
- 14:45 **Sepsis**  
Dr Narani Sivayoham, Consultant Emergency Department
- 15:00 **End of Life Care**  
Dr Catherine McGowan, Clinical Lead, MacMillian Consultant and Honary Senior Lecturer
- 15:15 **Dementia**  
Dr Jeremy Isaacs, Consultant Neurologist and Dementia Clinical Lead

17:30 - 19:00

**Consultants Briefing** - Hyde Park Room

Professor Andrew Rhodes, Medical Director

## DAY 4

**Thursday 30 November**

9:30 - 10:30

**Building a Quality  
Improvement Culture**

Hyde Park Room

Dr Mark Hamilton, Consultant & Honorary Senior Lecturer in Anaesthesia & Critical Care Medicine

## DAY 5

**Friday 1 December**  
Quality and Risk

12:00 - 15:00

**Market Stalls** - Hyde Park Room

THEME - Quality and Risk & Safe and Effective Care

13:30 - 14:30

**Quality Improvement Week**

Back to the Floor

14:00 - 15:45

**Staff Presentations** - Hyde Park Room

- 13:30 **Governance**  
Paul Linehan, Head of Risk & Corporate Governance
- 13:45 **Records Management**  
Caroline Knox, Health Records Manager  
Angela Knibb, Quality and Risk Workstream Lead

**Interactive Market Stalls**

All week you can visit the themed market stalls.

**George's Advanced Patient Simulator & Skills Centre and Simulation**

**Team** will provide their simulation and educational tools where you can try all types of activities such as an Early Warning Score (EWS) simulation and receive feedback and on the spot training - with a prize for the best EWS escalation.

You can also learn through simulation how we recognise, treat and escalate a patient with Sepsis.

The new **Dress Code Policy** will be on display and you can get some on the spot infection control and hand washing training.