

Cancer Connect

The newsletter for people affected by cancer at St George's

Keep in touch

At St George's Hospital, we are committed to putting people affected by cancer at the heart of improving cancer services.

We would like to invite you to sign up to Cancer Connect – the newsletter for people affected by cancer at St George's which we send twice a year. A newsletter is a great way for us to keep in touch and let you know of new developments in our cancer services at St George's.

Help us improve

We believe that the experiences of people affected by cancer can help drive cancer services forward at St George's. You are in a unique position to tell us what works and where we can make improvements.

If you would like more information on how you can help ensure the services we provide are sensitive to the needs of the individuals who use them, please speak to staff in the Macmillan Information and Support Centre, on the ground floor of Grosvenor Wing at St George's Hospital, call them on **020 8725 2677** or email patient.voice@stgeorges.nhs.uk

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Issue 1, Summer 2017

Welcome

We are delighted to welcome you to Cancer Connect – the newsletter for people affected by cancer at St George's. It is co-produced with Voice, our active patient and carer user group. We hope you find it informative and motivating, whether you are a patient, current or past, a family member or friend of someone with cancer.

St George's & Macmillan: Cancer Care Partnership for Patient Experience

Macmillan Cancer Support and St George's have joined forces to provide excellent cancer care in south-west London and beyond. Through this partnership, healthcare professionals at the hospital and in the local community are working alongside patients to improve their experience of care. The programme will run through the end of December 2018 and includes four projects and pilots:

- Reorganising the Acute Oncology Service (AOS) project for people who need to be assessed urgently due to their cancer or treatment. The project aims to ease their journey and improve communication between GPs and the hospital.
- Patient and Public Involvement (PPI) Pilot aims to increase patient engagement and involvement across cancer services at the Trust.
- Surgical Pathways Experience Project aims to improve the experience of patients who need surgery and ensure they are treated with dignity and respect.
- Macmillan Support Workers Pilot aims to improve the availability of Clinical Nurse Specialists (CNS) by freeing up time for the CNS to address patients' complex needs and improve their experiences.

We want all patients to get the right care, at the right time and in the right place. Sonia Dore, Macmillan Project Manager

Voice
Cancer patient and carer user group

WE LISTEN. WE CHANGE. WE CARE.
Driving excellence in cancer care, together

WE ARE MACMILLAN. CANCER SUPPORT.

St George's University Hospitals NHS Foundation Trust



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WE CHANGE.
WE CARE.**

Driving excellence in cancer care, together



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If you would like sign up to our Cancer Connect newsletter mailing list, please complete this form. You can return it in person or post to: The Macmillan Information and Support Centre, Ground Floor, Grosvenor Wing, St George's Hospital, Blackshaw Road, London SW17 0QT or email the scanned form to patient.voice@stgeorges.nhs.uk

Personal details

Name: _____

Address: _____ Postcode: _____

Daytime telephone: _____ Mobile phone: _____

Email: _____

About you

I am: a patient a carer a friend or relative

Other (please specify) _____

I would like to receive

Newsletters by email Newsletters by post

Email updates Information about patient involvement opportunities

How would you prefer to be contacted?

Email Home telephone Mobile Post

Consent

I give my consent for the information on this form to be kept on a database for use by the Cancer Services user involvement team at St George's Hospital. This information will be confidential and will not be shared with any external organisation.

If at any time, I do not want to receive any information from St George's about user involvement opportunities I can ask for my details to be removed.

Signed: _____

Date: _____