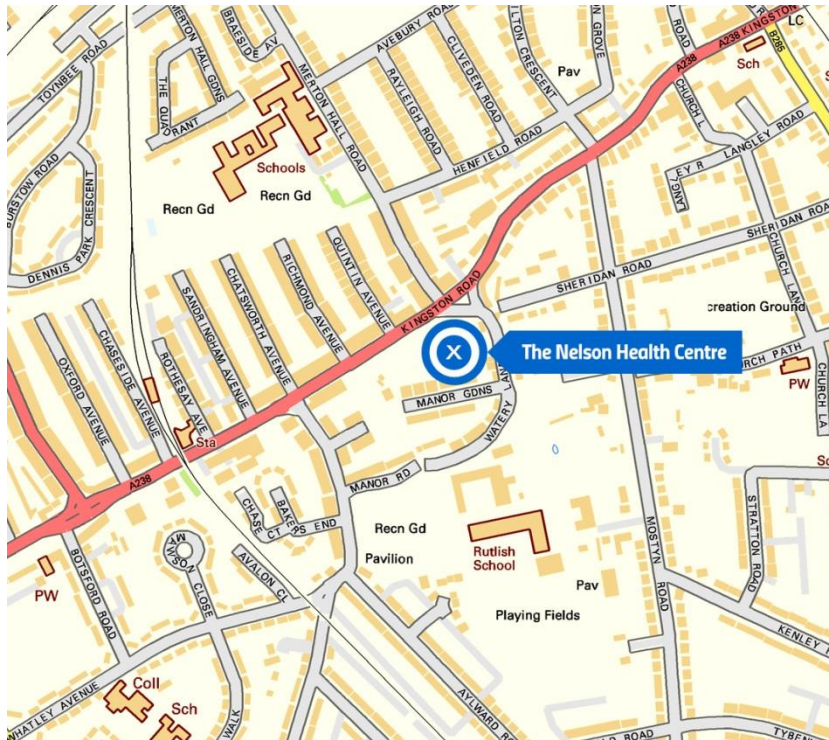# Outpatient clinics at the Nelson Health Centre

This leaflet explains more about your outpatient clinic appointment at the Nelson Health Centre in Merton. If you have any further questions, please contact the Nelson Health Centre outpatients team on 020 3668 3341.

Where do I need to go?

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How do I get there?

Address: The Nelson Health Centre, Kingston Road, London, SW20 8DA.

By car: there is some parking on site, charged at the same rates as local Merton Council pay and display parking. The entrance to the car park is on Kingston Road. There are electric car charging points. Blue badge parking bays are next to the rear entrance of the building. There is no car drop-off point at the front of the building.

By train: Wimbledon Chase train station is a five minute walk from the Nelson Health Centre - walk east along Kingston Road (the A238) for 0.2 miles.

By tram: Merton Park tram stop is a 10 minute walk from the centre - walk west along Kingston Road for 0.5 miles.

By tube: South Wimbledon tube station (Northern line) is a 20 minute walk or a short bus ride from the Nelson Health Centre - travel west along Kingston Road.

By bus: Nelson Health centre is easily reached by bus from Wimbledon, Sutton, Morden, Tooting or Mitcham. The 152, 163, 164 and K5 buses stop right outside.

By bike: cycle racks are available at the front and back of the Nelson Health Centre.

Go to www.tfl.gov.uk for more public transport information including a journey planner.

Is the service accessible to everyone?

The Nelson Health Centre is accessible for wheelchair users and people with mobility problems. All outpatient clinics are held on the first floor and there is a lift.

There is a hearing loop system. Switch your hearing aid to the 'T' position on arrival.

If you need an interpreter please contact us in advance on 020 3668 3341.

What facilities are available on site?

There is a pharmacy on the ground floor, open Monday to Thursday 8am-8pm, Friday 8am-7pm and Saturday 8am-1pm.

Breast feeding and baby changing facilities are available – please ask at reception.

Smoking is not permitted anywhere in the Nelson Health Centre or its grounds.

What is the Nelson Health Centre?

The centre was opened in April 2015 as a spacious and modern healthcare facility where people can be seen as quickly as possible. It provides a range of health and care services close to the local community.

Outpatient clinics run by St George's at the Nelson Health Centre include dermatology, diabetes, gynaecology, ophthalmology (provided by Moorfields Eye Hospital NHS Foundation Trust), rheumatology, trauma & orthopaedics and urology.

Contact us

For information about your appointment at the Nelson Health Centre please call 020 3668 3341.

For Moorfields Eye Unit at the Nelson Health Centre call 020 8266 6332 or 6333.

For more information leaflets on conditions, procedures, treatments and services offered at our hospitals, please visit www.stgeorges.nhs.uk

Additional services

Patient Advice and Liaison Service (PALS) at St George's Hospital
PALS can offer you advice and information when you have comments or concerns about our services or the care you have received.
Tel: 020 8725 2453   **Email:** pals@stgeorges.nhs.uk

NHS Choices provides online information and guidance on all aspects of health and healthcare, to help you make decisions about your health. **Web:** www.nhs.uk

NHS 111
You can call 111 when you need medical help fast but it's not a 999 emergency.
NHS 111 is available 24 hours a day, 365 days a year. Calls are free. **Tel**: 111