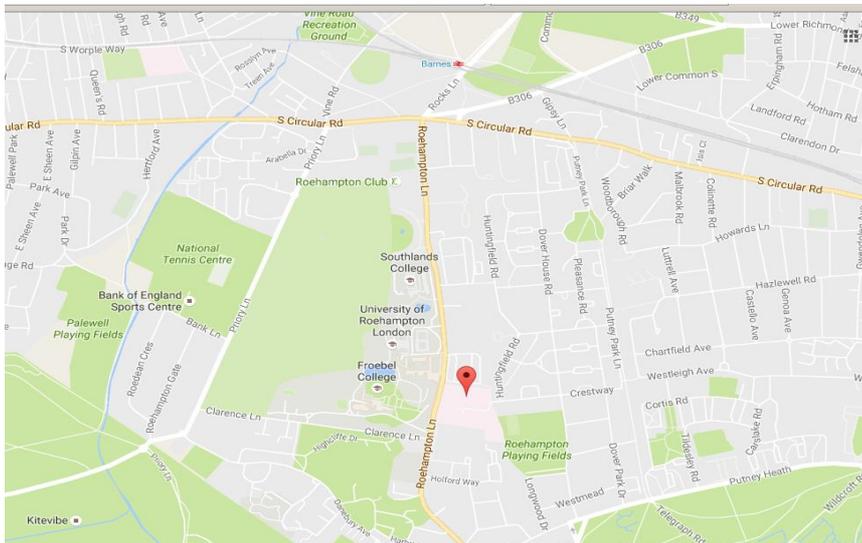


# Outpatient clinics at Queen Mary's Hospital

This leaflet explains more about the location for your outpatient clinic appointment at Queen Mary's Hospital, Roehampton. If you have any further questions, please speak to a doctor or nurse caring for you or call 020 8725 0007 and choose option five.

## Where do I need to go?



**By car:** The post-code of the hospital is SW15 5PN and there is a pay and display car park. The drop-off area has a 15 minutes' wait limit. Disabled parking bays are shown above.

**By train:** Barnes train station is 15-20 minutes' walk from Queen Mary's, or you can take a 72 or 265 bus from the station.

**By tube:** Hammersmith (District, Piccadilly, Hammersmith & City lines) is linked to Queen Mary's by bus number 72. Richmond (District line, London Overground, National Rail) and Wimbledon (District line, National Rail and tram services), are both linked to the hospital by bus number 493.

**By bus:** bus numbers 72, 265, 493 and 969 stop directly outside.

**By bike:** cycle racks are available in the car park.

**Public transport information including a journey planner can be found at [www.tfl.gov.uk](http://www.tfl.gov.uk)**

## Is the service accessible to everyone?

Queen Mary's Hospital is highly accessible for wheelchair users and people with mobility needs. All outpatient clinics are held on the ground floor.

There is a hearing loop system. Please switch your hearing aid to the 'T' position on arrival.

If you need an interpreter please contact us in advance on 020 8725 0007.

Please ask at reception if you need any further help.

## What facilities are available on site?

There is a coffee shop on the ground floor and a restaurant on the lower ground floor.

The pharmacy is on the ground floor, and is open Monday - Friday, 8.45am-5.15pm. Only prescriptions from Queen Mary's clinics can be dispensed here.

Cash machines are in the ground floor foyer and opposite the hospital on Roehampton Lane.

Breast feeding and baby changing facilities are available – please ask at reception.

Smoking is not permitted anywhere in Queen Mary's Hospital or its grounds.

## More about Queen Mary's



More than 130,000 patients use Queen Mary's Hospital each year and almost 2,000 staff work at the hospital. It is a state-of-the-art, four storey building providing more than 60 services, with a wide range of outpatient clinics run by St George's, including audiology, urology, neurology, orthopaedics, dermatology, gastroenterology, rheumatology and ear, nose and throat (ENT).

Other healthcare services at Queen Mary's include:

- a minor injuries unit
- sexual health
- prosthetic limb fitting
- neuro-rehabilitation
- cancer screening and treatment
- burns dressing
- dermatology
- day case unit providing a diagnostic service for endoscopy and urology.

The hospital is also well known for its amputee rehabilitation services based in the Douglas Bader Unit.

## Contact us

For information on your appointment please call outpatients on 020 8725 0007 (option five).

For information on Queen Mary's Hospital please call 020 8487 6000.

For more information leaflets on conditions, procedures, treatments and services offered at our hospitals, please visit [www.stgeorges.nhs.uk](http://www.stgeorges.nhs.uk)

## Additional services

### Patient Advice and Liaison Service (PALS)

PALS can offer you on-the-spot advice and information when you have comments or concerns about our services or the care you have received. You can visit the PALS office between 9am and 5pm, Monday to Friday in the main corridor between Grosvenor and Lanesborough Wing (near the lift foyer). **Tel:** 020 8725 2453 **Email:** [pals@stgeorges.nhs.uk](mailto:pals@stgeorges.nhs.uk)

### NHS Choices

NHS Choices provides online information and guidance on all aspects of health and healthcare, to help you make decisions about your health.

**Web:** [www.nhs.uk](http://www.nhs.uk)

### NHS 111

You can call 111 when you need medical help fast but it's not a 999 emergency. NHS 111 is available 24 hours a day, 365 days a year. Calls are free from landlines and mobiles. **Tel:** 111