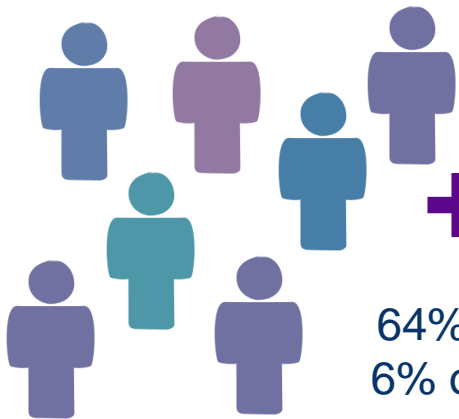


MACMILLAN CANCER INFORMATION & SUPPORT CENTRE - 2018



2708 people visited the Centre

+ 519 visitors compared to 2017

64% of enquiries by cancer patients - 23% of enquiries by family/carers/friends
6% of enquiries by healthcare professionals - 6% of enquiries by general public

WHAT WAS NEW IN 2018?

- The Way Ahead headscarf tying workshop now runs monthly with the **League of Jewish Women**
- **Coping with fatigue** workshop
- **Weekly walking group** in partnership with **Move More Wandsworth**
- With **Claire Fowler TYA CNS**, we hosted a Look Good Feel Better for Teenagers and Young Adults workshop

WE WERE THE FIRST IN LONDON

- To be awarded the **Macmillan Volunteering Quality Standards (MVQS)** for our contribution to raising standards in volunteering across Macmillan
- To host a Look Good Feel Better for Men workshop with **Diane O'Connell Uro-Oncology CNS**

MACMILLAN QUALITY ENVIRONMENT MARK

For the third time running, we have been approved as a **quality cancer environment**.



We offered
10 additional
workshops / health
and wellbeing
events.

We welcome
140 guests
at our monthly
workshops and health
& wellbeing events.



WORKING TOGETHER

Since May, each school term we will welcome a student with learning difficulties from Project Search and help them to gain **work experience** to increase their employability. In picture, our first students **Tia & Roseina** at their graduation in July 2018.

MACMILLAN CANCER INFORMATION & SUPPORT CENTRE - 2018



£4255.53



£2429.32

(2017)

twitter + 145 followers

Top media Tweet earned 2,865 impressions

And they did it!! lovely volunteer walk leader #Anne & #Sarah from @movemorewands were joined by patients & #Karise 1 of our #MacmillanSupportWorker on their first walk around @StGeorgesTrust & #tooting Remember it is every week from 12pm for 30-45 min All welcome, no need 2 book pic.twitter.com/1r3yXAhwio



Top Tweet earned 4,029 impressions

Are you suffering from #Fatigue as a result of #cancer treatment? Join us for our next workshop for tips & advice from our guest speakers: @StGeorgesTrust #OccupationTherapist #CatherineSmith, #Macmillan #dietitian #TanyaPendleton & @movemorewands #BethBrown pic.twitter.com/qKZALy7srk

The workshop is for cancer patients, their family and



Top mention earned 835 engagements

Kirk Norcross @kirk_official · Dec 12

#wearemacmillan @MacmillanSTG pic.twitter.com/pubKmSe4PK



Our 2 minutes of online fame, interviews with Hannah Lovejoy, journalist for SW Londoner magazine <https://youtu.be/YE9IN5SOtf4>

AMAZING VOLUNTEERS

We are now supported by **12 volunteers** who always go above and beyond to support all affected by cancer and staff.

This year we were able to increase our presence in the Trevor Howell Day unit; there is now a volunteer every day offering friendly chats, signposting and the comforting cup of tea. **Jackie Weston & Colin Watson** both received a **5 years Service Macmillan Award** for continuous service on the Trevor Howell Day Unit.

Claudette Groutides prepared over

1900

New Patients Information Packs



Sue Fox (in blue/red dress) has been a volunteer at the Centre since 2016 and this year she also took on the mantle of **Chair** of the cancer patients representative group **Voice**. Along with other patients, Sue works closely with St George's Staff to improve patients experience like developing the new peer-to-peer Cancer Support Helpline **CanChat** which will launch this year.



Anne Sunyer (Far left) is a Centre volunteer since 2016 and this year she became a volunteer lead walker for **Move More Wandsworth**. Anne decided to start the **weekly walk** every Tuesdays at 12pm from St George's Hospital, welcoming staff, patients and members of the public for a stroll around Tooting and the Wandle Trail.



Anne Pearson
Centre Volunteer