

Ward Staffing and Quality Indicators Report - May 2014

Division	Ward	Total Mandatory Duty Hours <sup>1</sup>	Additional Duty Hours <sup>2</sup>	Total Demand Hours <sup>3</sup>	Staff Utilisation <sup>4</sup>	Bank / Agency Usage - Hours <sup>5</sup>	Unfilled Duty Hours <sup>6</sup>	Filled Duty Hours % <sup>7</sup>	FFT Score (Patient) <sup>8</sup>	MRSA BSIs <sup>9</sup>	C. Diff Positive Cases <sup>9</sup>	Safety Thermometer <sup>10</sup>	Falls <sup>11</sup>	Pressure Ulcer Incidences <sup>12</sup>	
Children & Women's Diagnostic and Therapy Services	Cardiothoracic Intensive Care Unit	15970.2	138.3	16108.4	12390.4	1733.8	2376.5	85.25%	-	0	1	100	0	0	
	Carmen Suite	3847.0	0.0	3847.0	1993.0	1333.5	345.0	91.03%	65	0	0	100	1	0	
	Champneys Ward	3444.0	105.5	3549.5	2537.5	514.5	497.5	85.98%	46	0	0	100	0	0	
	Delivery Suite	8744.5	222.2	8966.7	7719.7	1007.0	816.0	90.90%	50	0	0	100	1	0	
	Fred Hewitt Ward	3550.3	475.5	4025.8	2523.5	981.3	956.5	76.24%	60	0	0	100	0	0	
	General Intensive Care Unit	15722.8	11.5	15734.3	13641.8	428.3	1875.3	88.08%	-	0	0	100	0	0	
	Gwillim Ward	6442.3	89.5	6531.8	4286.5	1320.8	1806.0	72.35%	40	0	0	100	0	0	
	Jungle Ward	1276.3	80.8	1357.0	1115.3	89.5	295.0	78.26%	-	0	0	-	0	0	
	Neo Natal Unit	16538.3	41.0	16579.3	11348.3	2108.5	3905.5	76.44%	100	0	0	100	0	0	
	Neuro Intensive Care Unit	10732.2	11.5	10743.7	8376.0	1532.2	946.0	91.19%	-	0	0	100	0	0	
	Nicholls Ward	6415.1	51.5	6466.6	3279.8	1740.3	1774.0	72.57%	67	0	0	100	0	0	
	Paediatric Intensive Care Unit	8162.0	51.3	8213.3	4904.5	1417.3	2493.5	69.64%	67	0	0	100	0	0	
	Pinckney Ward	4050.0	95.5	4145.5	3469.5	1101.3	872.5	78.95%	-	0	0	100	0	0	
	<b>Children &amp; Women's Diagnostic and Therapy Services Total</b>		<b>104894.7</b>	<b>1373.9</b>	<b>106268.6</b>	<b>77585.6</b>	<b>15307.9</b>	<b>18959.3</b>	<b>82.16%</b>	<b>0</b>	<b>1</b>	<b>1</b>		<b>2</b>	<b>0</b>
	Community Services	Dalby Ward	5553.0	1723.5	7276.5	3662.5	2404.5	1227.5	83.13%	-	0	1	100	10	1
		Heberden	4830.5	1495.0	6325.5	3750.0	2270.5	409.0	93.53%	71	0	0	72	4	0
Mary Seacole Ward		8171.7	402.3	8573.9	4773.5	3592.7	321.5	96.25%	36	0	0	61.9	14	1	
<b>Community Services Total</b>	<b>18555.2</b>	<b>3620.8</b>	<b>22175.9</b>	<b>12186.0</b>	<b>8267.7</b>	<b>1958.0</b>	<b>91.17%</b>	<b>0</b>	<b>1</b>	<b>1</b>		<b>28</b>	<b>2</b>		
Medicine and Cardiovascular	A & E Department	20999.2	280.5	21279.7	14591.7	4530.3	2548.8	88.02%	48	0	0	-	0	0	
	Allingham Ward	4637.5	324.5	4962.0	3965.0	928.5	402.0	91.90%	44	0	0	95.7	7	0	
	Amyard Ward	5984.4	276.5	6260.9	3204.4	1635.5	1458.5	76.70%	22	0	0	80	1	0	
	Belgrave Ward AMW	5933.7	591.8	6525.4	4279.8	1572.5	905.8	86.12%	62	0	0	100	1	0	
	Benjamin Weir Ward AMW	4527.0	290.3	4817.3	3794.5	575.5	460.0	90.45%	85	0	0	96.7	4	0	
	Buckland Ward	3976.5	230.0	4206.5	3084.5	749.5	372.5	91.14%	70	0	0	95	0	0	
	Caroline Ward	4406.0	21.0	4427.0	3516.0	476.0	513.5	88.40%	76	0	0	100	3	0	
	Cheselden Ward	3345.2	410.9	3756.1	2661.0	1073.8	159.0	95.77%	75	0	0	90.9	9	2	
	Coronary Care Unit	3541.8	34.5	3576.3	3221.0	1188.8	199.8	94.41%	79	0	0	88.9	0	0	
	James Hope Ward	2183.8	0.0	2183.8	1633.8	317.5	315.5	85.55%	89	0	0	100	0	0	
	Marnham Ward	5470.0	1267.8	6737.8	4389.5	2278.8	447.0	93.37%	47	0	0	96.3	0	0	
	McEntee Ward	3779.0	290.3	4069.3	2528.3	1080.8	491.5	87.92%	78	0	0	94.4	2	0	
	Richmond Ward	14896.1	253.3	15149.3	11643.8	2528.6	1254.5	91.72%	53	0	0	93.3	17	0	
	Rodney Smith Med Ward	4933.0	649.0	5582.0	3823.0	1310.0	460.5	91.75%	72	0	0	88	3	0	
	Ruth Myles Ward	2651.5	1102.5	3754.0	1840.5	1553.0	349.0	90.70%	100	0	0	90.9	1	0	
	Trevor Howell Ward	4542.0	632.5	5174.5	3055.5	1146.5	787.0	84.79%	79	0	0	94.1	5	0	
	Winter Ward (Caesar Hawkins)	5018.0	581.3	5599.3	2994.5	1915.5	695.0	87.59%	38	0	0	85.7	6	0	
	<b>Medicine and Cardiovascular Total</b>		<b>100824.5</b>	<b>7236.4</b>	<b>108060.9</b>	<b>74226.6</b>	<b>24860.9</b>	<b>11819.9</b>	<b>89.06%</b>	<b>0</b>	<b>0</b>	<b>0</b>		<b>59</b>	<b>2</b>
	Surgery & Neurosciences	Brodie Ward	3104.0	57.5	3161.5	2097.0	785.0	279.5	91.16%	45	0	0	96.7	2	0
		Cavell Surg Ward	4720.5	0.0	4720.5	4052.0	347.5	506.5	89.27%	51	0	0	100	3	0
Florence Nightingale Ward		4434.5	1472.5	5907.0	3228.5	2329.0	349.5	94.08%	62	0	0	95	2	0	
Gray Ward		6607.9	0.0	6607.9	4041.9	1378.0	1192.0	81.96%	70	0	0	100	1	0	
Gunning Ward		4858.0	175.0	5033.0	4161.5	601.3	263.0	94.77%	37	0	0	88.9	7	0	
Gwynne Holford Ward		3786.5	442.3	4228.8	3179.2	911.3	175.8	95.84%	100	0	0	100	9	0	
Holdsworth Ward		4364.0	400.5	4764.5	3733.8	758.3	300.5	93.69%	56	0	0	95	1	0	
Keate Ward		3736.0	69.0	3805.0	2846.5	707.0	326.5	91.42%	72	0	0	100	1	0	
Kent Ward		5521.5	1503.8	7025.2	3543.5	2676.5	822.5	88.29%	68	0	0	100	0	0	
Mckissock Ward		4489.0	885.8	5374.8	2540.0	2132.0	718.5	86.63%	80	0	0	91.7	4	1	
Vernon Ward		5309.0	125.0	5434.0	4667.0	515.0	440.5	91.89%	54	0	1	96.7	0	0	
William Drummond HASU		7151.3	0.0	7151.3	5922.3	436.0	793.0	88.91%	86	0	0	84.2	2	0	
Wolfson Centre		4856.5	539.3	5395.8	3564.3	1147.5	765.0	85.82%	56	0	0	92.3	11	1	
<b>Surgery &amp; Neurosciences Total</b>			<b>62938.6</b>	<b>5670.5</b>	<b>68609.1</b>	<b>47577.3</b>	<b>14724.3</b>	<b>6932.8</b>	<b>89.90%</b>	<b>0</b>	<b>1</b>	<b>1</b>		<b>43</b>	<b>2</b>
<b>Trust Total</b>			<b>287213.0</b>	<b>17901.6</b>	<b>305114.6</b>	<b>211575.6</b>	<b>63160.7</b>	<b>39669.9</b>	<b>87.00%</b>	<b>0</b>	<b>3</b>	<b>3</b>		<b>132</b>	<b>6</b>

<sup>1</sup> Total Mandatory Duty Hrs - The normal roster template hours, which is the level of staff needed to run a normal service. A rota is 4 weeks rather than a calendar month (5th May - 1st Jun) All data is from E-Rostering, Roster Perform

<sup>2</sup> Additional Duty Hours are shifts added over and above the normal roster template to cover additional work such as specials

<sup>3</sup> Total Demand is the Mandatory Duty Hrs + Additional Duty Hrs

<sup>4</sup> Staff Utilisation shows the roster hours worked by substantive staff during the roster period

<sup>5</sup> Bank / Agency Usage Hours are the hours on the roster covered by bank or agency shifts

<sup>6</sup> Hours on the roster which were not covered

<sup>7</sup> This is the Total Demand - Unfilled Duty Hrs divided by the Total Demand Hrs

<sup>8</sup> This score is a proportion calculated from patient responses, and ranges from -100 to +100 (Rate)

<sup>9</sup> Data for C.Diff and MRSA BSI cases is for the previous month (during Apr 2014)

<sup>10</sup> Percentage of "Harm Free" patients - those without any acquired pressure ulcers, falls, VTEs or UTIs (Rate)

<sup>11</sup> All falls, regardless of any harm incurred (Datix)

<sup>12</sup> Pressure ulcers include all grade 3 and 4 ulcers, identified more than 72 hours after admission (Datix)

**NB The workforce data includes all staff on the roster including qualified and unqualified nursing and possibly some admin or housekeeping staff, depending on how each department has organised their rosters and cost centres**