

Feruz + Access



WHEN doctors found trace amounts of blood in his urine, restaurant owner and father-of-five Feruz Ali feared the worst: not that he might be ill but that the endless trips to hospital would interfere with his very busy life.

So when he left his one and only appointment at our new urology clinic at Queen Mary's Hospital in Roehampton armed with a diagnosis from his doctor after only two hours, the 39-year-old was "pleasantly surprised."

"There was no hanging around at all," he remembers. "I had several tests all in the space of a couple of hours. The doctor then gave me my results, which thankfully showed there was nothing wrong, and I was on my way."

The new clinic, which was opened by St George's and Wandsworth PCT last autumn, rolls every aspect of outpatient care into a single, one-off visit, making treatment for busy people like Feruz far more convenient.



GILLIAN Reynolds, 44, was 18 months old when she was first diagnosed with epilepsy.

Three years ago, her seizures became worse. Much worse. They became so severe that she never knew when or where an attack would happen or how long one might last.

The seizures were destroying her life.

But in December of this year, Gillian had a groundbreaking operation as part of our new epilepsy surgery programme to remove a tiny piece of her brain that was responsible for triggering her fits.

She has been free of seizures ever since.

Gillian + Recovery

Supported by



Cover photo:
(left to right)
Renal surgeons
Eric Chemla and
Rene Chang



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To order full copies of the Trust's annual report and accounts for 2004/05, please call 020 8725 5151 or e-mail communications@stgeorges.nhs.uk.

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St George's + Quality healthcare

Annual report 2004/05
Summary

St George's Healthcare NHS Trust is a leading teaching hospital with an international reputation for the quality of its patient care, education and research.

A local hospital but also a national centre of excellence, St George's offers an advanced range of pioneering treatments and therapies to more than half a million people every year.

The past twelve months were a period of serious financial challenge but also one of unparalleled success for patient care.

We helped thousands of patients recover from an injury or illness, many of which were life-threatening conditions.

Here are just a few of their stories.

"St George's is a credit to the NHS"

Patient

Hospital profile

- Over 5,000 staff including 2,500 nurses and 800 doctors
- Over 1,000 beds
- 27 operating theatres
- An annual budget of more than £330m
- Three hospitals – St George's Hospital, Bolingbroke Hospital and the Wolfson Neuro-rehabilitation Centre



ANNELI Lloyd, 33, suffers from end stage kidney failure but unlike most patients on dialysis she manages her treatment herself at home.

Anneli was one of the first people to join the hospital's home haemodialysis programme this year – a scheme that saves patients like her the expense,

the discomfort and the distress of travelling several times a week to hospital for treatment. "I'm someone who values their independence," says Anneli, "and I really wanted to be in charge of my own care."

Anneli + Technology

St George's + Progress

- Our hard-hitting infection control programme led to fewer infections of the drug-resistant organism MRSA this year, giving patients the reassurance that we are taking every precaution possible to shield them from infections.
- Our Accident and Emergency department treated 98 per cent of patients in four hours between October and the end of March even though more patients were seen than ever before.
- Our acute stroke unit was ranked as one of the best in the country by the Royal College of Physicians.
- A new £4.6m endoscopy unit was opened for the rapid diagnosis and treatment of bowel cancer.
- A new treatment protocol devised by our intensive care unit halved the number of infections and complications developed by patients after surgery.
- CHKS, a clinical benchmarking company, said we were one of the best performing hospitals in the country and the most improved trust for clinical care.
- Our scientists developed software that is seven times more accurate at measuring chromosomal abnormalities in a foetus during an ultrasound scan.

Annual activity

- 4,300 babies delivered
- 28,000 women screened for breast cancer
- 49,000 operations
- 96,300 patients treated in A&E
- 181,600 x-rays, ultrasound, MRI and CT scans
- 393,000 outpatient appointments

"I have nothing but praise for the way I have been treated at St George's"

Patient

Nicola, Grace + Health



NICOLA Arnold came to our new mobile genetics clinic to find out if she and her seven-week-old daughter, Grace, were at risk from cancer.

"My grandmother has had several bouts of cancer," says Nicola, "and my father died from the disease only a few years ago. "There is a good chance it will affect me too."

Doctors say one in 20 people with cancer develop the disease because of a gene mutation running through their family.

A study of Nicola's family medical history revealed she was at risk and she has since been referred to the hospital for further testing of her DNA.

"There's no guarantee I will get cancer," she continues, "but at least my GP and I can keep an eye on things and start taking some precautions."