

## **Kent Ward at St George's Hospital**

**This information explains that you have been admitted to Kent Ward where you will receive specialist care during your admission.**

### **What is Kent Ward?**

Kent Ward specialises in the care of patients who have a neurological condition, which also includes patients who have had a traumatic brain injury. You will be looked after by a team of nurses, therapists and doctors who are highly experienced in caring for patients with neurological conditions. They will give you and your next of kin details of your condition and also understand the effect these conditions have on you, your family and friends.

Kent Ward is a 30-bed ward that is comprised of 4 bays that house 6 beds. Each bay has either male or female patients only.

### **Why was I brought to Kent Ward?**

You were referred to here because St George's is the regional centre for the emergency treatment of neurological conditions.

### **What will happen in Kent Ward?**

We will assess and treat your condition and devise a management plan for your care.

### **When will I be transferred to my local hospital?**

Once your condition has been treated, you will either be discharged home or to your local hospital for ongoing care and management. The teams will liaise closely with you and keep you updated as to when your transfer or discharge is likely to happen. The team will arrange your transfer.

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**You might only have a few hours notice before this transfer. Nearby local hospitals are:**

Kingston Hospital:	020 8546 7711
Epsom & St Helier's Hospital:	020 8296 2000
Croydon University Hospital:	020 8401 3000
St Peters Hospital:	01932 872 000
East Surrey Hospital:	01737 768 511
Frimley Park Hospital:	01276 604 604
Royal Surrey County Hospital:	01483 571 122

### **Where will I transfer to if St George's is my local hospital?**

You will remain at St George's Hospital. However, you will not remain on the unit once your acute treatment has been completed - you may be moved to a medical ward depending on your condition. This is a very busy unit and we need to ensure that beds are available at all times for patients arriving with life threatening conditions.

Throughout your stay, as your condition changes or alters you may be transferred to the other wards within the neurosciences department. However, you will continue to be under the care of the same consultant team.

### **When can my friends and family visit?**

Depending on the nature of your neurological condition you may feel more tired than usual, especially in the first few days. We advise that only close family or friends visit during this time as you will need to rest.

**Visiting times are strictly 15.00 - 20.00 hours.**

We ask that these times are respected and visitors adhere to these times for the benefit of patient recovery and the privacy and dignity of other sick patients undergoing treatment on the ward.

## How do my relatives find out about my progress?

If they have any questions about your progress or the transfer of your care, they can arrange to see the doctors or senior nursing staff, or contact us on 020 8725 4671 or 020 8725 4672.

## Will I have a check up at St George's after I have gone home?

You will have a check-up at St George's if this is your local hospital. If you are transferred to your local hospital you will probably have your check-up there.

## Further Information

Patient information leaflets describing various neurological conditions are available in the day room and from the ward staff.

## Concerns

If you have any questions or concerns regarding your stay on Kent Ward please ask to speak to Matron Natasha Dillon



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