

can be helpful in translating information during the initial part of the assessment it is important that formal Neuropsychological assessment is facilitated by a trained interpreter should this be necessary.

How to contact us

Office Hours

Our office is open 9am until 5pm Monday to Friday. An answer-machine service is available if you wish to leave a message out of office hours.

Telephone

You can telephone us on **02087254650** or **02087254466** during office hours or leave a message with our answer machine service out of office hours.

If your query relates to appointment time or date please contact the named person on the appointment letter.

Confidentiality

All members of staff working within our service are bound by rules of confidentiality set by the NHS Code of Practice and professional bodies. We would be happy to discuss issues relating to confidentiality at any point throughout your assessment should you wish to do so.

Clinical Neuropsychology Service

Department of Neurology,
Atkinson Morley Wing, St
Georges Hospital



Information for patients

Produced June 2011
for review June 2014

Why have I been referred to the Clinical Neuropsychology service?

You have been referred to our service for a neuropsychological assessment so that we can find out about difficulties you may be having with any of the following:

- Thinking
- Memory
- Concentration
- Coping emotionally with your condition

Understanding your difficulties will help us to find the most appropriate treatment or advice for you.

Where will I be seen?

Appointments with the Neuropsychology Service usually take place in Neurology Outpatients, Atkinson Morley Wing, St Georges Hospital. We do sometimes have clinics in other areas in the Atkinson Morley Wing but we will let you know where your appointment will be when we send you your appointment letter.

What should I bring to my appointment?

1. If at all possible, please bring a relative or friend who knows you well
2. Your **reading glasses**.

What happens at my appointment?

At your appointment we will ask you about the kind of problems you are having and may ask you to fill in some questionnaires that ask you about how you are feeling and coping. We will then carry out a neuropsychological assessment if this is appropriate.

What does a neuropsychological assessment involve?

In a more detailed neuropsychological assessment we usually ask you to do some paper and pencil tests. These are not exams but are used to check different abilities like your memory or concentration.

The assessment usually takes a full morning or afternoon but this can differ from patient to patient and will be discussed with you at the beginning of your appointment.

What happens after my assessment?

On completion of your assessment the results will either be discussed with you that day by the Neuropsychologist

or on another day by your Neurologist/Neurosurgeon alongside possible recommendations for your future care. A report will also be sent to the Neurologist or Neurosurgeon that referred you.

If you are not having any more appointments with us we will then discharge you back to the care of your Neurologist or Neurosurgeon.

What should I do if I cannot get to an appointment?

If you cannot attend an appointment, please contact the named person on the appointment letter and they will try to arrange an alternative date.

It is important that, if you no longer wish to be seen, you let us know as soon as possible so that we can offer your appointment time to someone else.

What should I do if I would like an interpreter to attend the appointment with me?

If you would like an interpreter to attend the appointment with you please contact the named person on the appointment letter. Although family members or friends