

Maternity Diversity Impact Assessment Action Plan
Version 1 Sept 06

Recommendation	Action	Lead	Timescale
Introduce system for monitoring late bookers	<p>Electronic system not currently possible due to inflexible system</p> <p>Manual system for recording late bookers and reason commenced by Antenatal Clinic sister</p> <p>Business case in progress for updating Maternity System Software</p>	<p>AH/MJ</p> <p>AH/JS</p>	Immediate
Improve awareness of Antenatal Services to pregnant Women	<p>Raise awareness in GP surgeries and local pharmacies</p> <p>Using posters and information leaflets</p> <p>Work with Community groups – leads with vulnerable groups e.g. refugees</p>	AH/RVB	December 2006
Improve systems for antenatal booking of women in line with Children & Maternity Services NSF	<p>Direct booking with Midwife without need for GP referral</p> <p>Trust systems</p> <p>PCT systems</p> <p>Using Childrens Centres for Antenatal Services</p>	AH	January 2008
Improving interpreting services particularly on Delivery Suite & client information	<p>Currently use Language line</p> <p>Difficult to anticipate need for interpreter</p> <p>Use database of all maternity staff to support services – very diverse staff base</p> <p>Questionnaire needs to be developed</p>	AH/NW/MA	End September 2006

Maternity Diversity Impact Assessment Action Plan
Version 1 Sept 06

	Improve interpreting for written information		
Improve links with diverse groups in community	Identified lead for each group from community teams Work with Margaret/ Wilfred to obtain contacts Good example in Tamil advocate	RVB/ MB/ AH	January 07
Improve awareness in staff teams of diversity	All staff to have diversity training as part of essential training plan Observations of care and feedback	NW/MA	January 07
Availability of Multi Faith Room	To be included as part of Birth Centre Plan	AH/SW	March 2007
Identify a Diversity Champion	New Lead Midwife for Community and Antenatal Services- Maria Brown	AH	November 2006
Improve feedback systems for patients from all groups	Simple form designed for all postnatal women – What was good Not so good	JS	October 2006
Improve representation from diverse groups onto Maternity PPI group	Work with Margaret and Wilfred to identify potential representatives	AH	November 06