Annual Objectives  Quality	CWDTCC	Div Plan	Med Card Div Plan	Surg Nouro Div Dian	Comm Svcs	Capacity Plan	Commercial	Comms Plan	Estates	Finance	וכז	Marketing	Quality	Research & Education	Workforce
Further reduce avoidable harm from healthcare															
associated infections ( <i>C.diff</i> - no more than 40 cases,	Χ		Χ	Χ	Χ								Χ		
and zero tolerance of MRSA bacteraemia)															
Further reduce avoidable harm from newly acquired	Х		х	Х	Х								Х		
pressure ulcers			^		,,										
Further reduce avoidable harm by ensuring that we															
have the right number of nurses and midwives to look													Χ		Χ
after our patients															
Further reduce avoidable harm by continuing to															
ensure that important information is safely													Х		
communicated between individual teams and														'	
departments															
Further reduce avoidable harm by introducing the			Χ										Χ		
Sepsis Care Bundle														'	
Improve the experience of our patients by focusing	Х		Χ	Χ	Χ			Χ					Χ		
specifically in our outpatient departments														'	
Improve the experience of our patients through the				Χ									Χ		
introduction of a new dementia and delirium team.															
Improve the experience of our patients by continuing															
to champion the 'Protected meal time' initiative and to													Х		
embed practice in support of ensuring that all appropriate patients are screened for malnutrition and													Χ		
supported with their hydration															
Improve the experience of our patients by continuing															
to roll out the friends and family test, ensuring local	Х		Χ	Χ	Х								Χ		

Annual Objectives	CWDTCC	Med Card Div Plan	Surg Neuro Div Plan	Comm Svcs Div Plan	Capacity Plan	Commercial Plan	Comms Plan	Estates	Finance	וכז	Marketing	Quality	Research & Education	Workforce
ownership and responsiveness to the feedback we receive														
Ensure high quality clinical outcomes by carefully monitoring mortality in all specialities to ensure we keep hospital mortality (standardised Hospital Mortality index) statistically significantly below that expected for England	х	х	Х	Х								Х		
Ensure high quality clinical outcomes by continuing with implementing our plans to meet London's Adult Emergency Standards		х	Х									Х		
Ensure high quality clinical outcomes by improving our evidence of implementation of best practice guidance from the national institute for Health and Clinical Excellence	х	х	Х									Х		
Ensure high quality clinical outcomes by ensuring the trust's participation in all nationally mandated clinical audits (and acting on these results to improve our services)	Х	х	Х	X								Х		
Financial, operational and regulatory targets														
Maintain our Continuity of Services Risk Rating of three									Χ					
Deliver on our efficiency programme month by month	Χ	Х	Χ	Χ					Χ	Χ				
Ensure that more than 95% of patients will wait less than four hours in A&E		Х												
Cancer: Ensure no more than two weeks between GP referral and first outpatient appointment			X											

Annual Objectives	CWDTCC Div Plan	Med Card Div Plan	Surg Neuro Div Plan	Comm Svcs Div Plan	Capacity Plan	Commercial Plan	Comms Plan	Estates	Finance	ICT	Marketing	Quality	Research & Education	Workforce
Cancer:														
Ensure no more that 31 days from diagnosis to treatment for all cancers			Х											
Cancer: Ensure no more than 62 days from urgent referral to treatment of all cancers			х											
Make progress towards our vision														
Implement the new model of care in community adult health services				Х			X							
Agree with commissioners and social care partners in Wandsworth and Merton the plans for the Better Care Fund to further integrate local services				х					х					
Redesign and improve our services for frail older people		х		Х	Х									
Complete the planning for the children's & women's hospital so that work can start in 2015	Х					х		Х						
Continue with implementing our plans to meet London's Adult Emergency Standards	Х	Х	Х											
Commence the building of a surgical assessment unit			Χ					Χ						
Transfer neurorehabilitation services to QMR			Χ					Χ						
Complete plans for more adult critical care beds to support our sickest patients	Х				Х			Х						
Complete the new hybrid operating theatre for vascular surgery		х					Х	х						
Increase our capacity and market share in cardiovascular and neuroscience services		Х	Х		Χ	х	Х	х			Х			

Annual Objectives	CWDTCC Div Plan	Med Card Div Plan	Surg Neuro Div Plan	Comm Svcs Div Plan	Capacity Plan	Commercial Plan	Comms Plan	Estates	Finance	וכד	Marketing	Quality	Research & Education	Workforce
Complete plans for the relocation of renal services from Knightsbridge Wing		Х						Х			Х			
Implement our strategy to improve the experience of our cancer patients			Х					х						
Develop and implement comprehensive patient safety training for the trust													Х	
Support with Health Education South London as a lead provider for medical education and on community based training													х	
Increase the number of participants recruited into National Institute for Health Research portfolio studies by 25%													х	
Work with King's Health Partners and St George's, University of London on our Strategic Alliance, on the implementation of the South London Academic Health Science network and on the South London Collaboration and Leadership in Applied Health Research and Care programme													Х	
Further build on our relationships with our local GPs through a defined programme											х			
Continue to improve the quality and efficiency of our services through the delivery of our planned Service Improvement Programme for 2014/15							X		Х			Х		
Deploy mobile devices, implement electronic prescribing, roll out electronic document management and develop the clinical portal service										Х				

Annual Objectives	CWDTCC Div Plan	Med Card Div Plan	Surg Neuro Div Plan	Comm Svcs Div Plan	Capacity Plan	Commercial Plan	Comms Plan	Estates	Finance	ICT	Marketing	Quality	Research & Education	Workforce
Implement a joint pathology service across south west London	Х									Х				
Commence the building of a private patient unit						Χ								
Continue to develop opportunities to maximise and enhance capacity for patient care								Х						
Workforce														